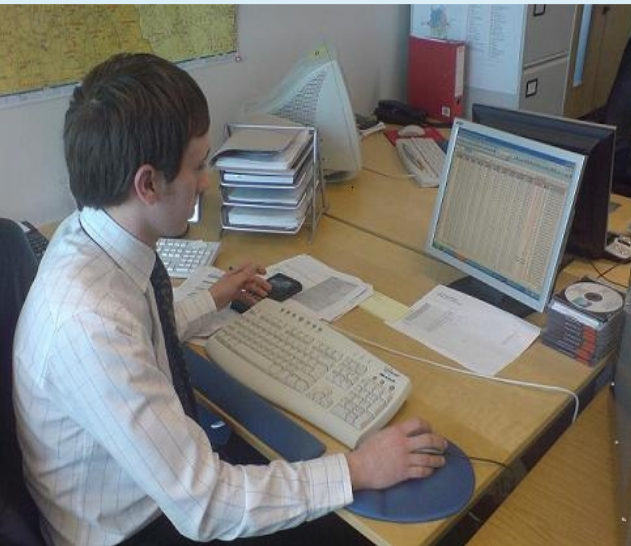


Entel

Entel is an independent energy and telecommunication consultancy. Since its creation in 2000, Entel's sole aim is to reduce utility overheads and improve efficiencies for our customers.

[Improving your profitability and efficiency]



Electricity Refunds

It is an industry estimate that between the 'Big 6' energy suppliers, their customers have in total been overcharged in the region of £100,000,000. Each year, Entel's audits of historical electricity invoices return literally hundreds of thousands of pounds for our clients. Can your business afford to not partake in this exercise?

- **Electricity overcharges cost customers £millions.** Furthermore, these charges are often 'bundled' into your standard unit rates, making it almost impossible for the untrained eye to properly check the invoice.
- **Overcharges are almost always hidden.**
- **Recovering overcharges can be complicated and very time consuming.** Entel's historical invoice auditing breaks each bill down into its most basic elements, and checks each element individually to ensure a thorough analysis of your charges.
- **Refunds are paid directly to you.**
- **Entel has a proven track record.** Entel has recovered literally hundreds of thousands of pounds for our clients. Errors are much more widespread than you might think, and the potential effect of these, particularly if they have persisted over time, can be significant.
- **Performance related remuneration.** Our focus is on checking historical charges - our work does not affect your current supply arrangements in any way - and our fees are based on a share of the refunds or savings that we recover. If we don't achieve real results, with demonstrable returns for your business, then the service costs nothing.

Since the deregulation of the electricity industry, your electricity invoice now contains many elements that your supplier is simply collecting wholly on behalf of another body - for example, your distributor, data collector, meter operator, and the National Grid.

Our experience shows beyond a doubt that these charges are often calculated incorrectly - and as a result, UK electricity customers are overcharged millions of pounds each year.

To discuss this service in more detail, please call Entel on 0800 970 9370, or email info@entelcg.com.

